

The closing date is 12 noon Tuesday 7th August 2018. First stage short listed candidates will be invited to an Assessment Day on 28 August 2018 and interviews will be held on Wednesday 5 September 2018.

If you have not heard from us within 2 weeks of the closing date, please assume that on this occasion your application has been unsuccessful.

Policy and Campaigns Support Officer - OSD

Job description, person specification and terms and conditions

Job description

Grade and salary

Grade 6 £34,178 rising incrementally to £35,559

Job type

Permanent

Hours

35 hours per week

Location

Based at Newcastle Offices

Responsible to

Regional Secretary

Job purpose

To support and assist in the delivery of the TUC's key policy and campaigning priorities



Job content

To undertake the following tasks:

Supporting policy and research work

Support Policy Officers (POs) and other staff by undertaking policy/research activity including:

- helping collate statistical and other information for use in campaigns and reports;
- undertaking analysis;
- helping draft reports;
- supporting development of key consultation responses;
- developing campaign and policy briefings.

Campaigning work

- Arrange meetings of trade union representatives and other external stakeholders
- Support the planning and implementation of campaign activities
- Organise conferences, seminars, briefing sessions and other events
- Promote policy and campaign activities including using social media

Media work

Contribute to media work, including:

- assisting with sourcing media stories to maintain media profile;
- assisting with developing work for press release;
- assisting with providing media briefing on specific campaign issues;
- assisting with developing research to inform social media campaign resources;
- drafting blog posts.

Administration

- Support with maintaining and developing Departmental web and social media presence
- Respond to requests for information from trade unions and the public in a timely manner



- Ensure efficient maintenance and development of administration and record systems for policy/campaign work, including stakeholder mailing and email contact lists
- Be responsible for own routine administration
- Undertake other relevant administrative functions within the office

Other duties

- Undertake project related activities as requested to support POs and other staff
- Any other reasonable tasks as determined by the Head of Department and / or Regional Secretary
- To assist in the provision of a wide range of support for TUC Education including:
 - o promotion and marketing of new online learning offer,
 - o supporting reps and union officials apply online and
 - mentoring and supporting elearners



Person specification

Essential criteria

Qualification

 A level 4 or 5 qualification (for example a Certificate of Education, HNC, HND or BTEC professional diploma) or demonstrable equivalent experience

Experience

- Supporting policy development, research and data analysis
- Supporting campaign activities
- Organising meetings, seminars, conferences or similar events
- Project management

Skills

- Excellent communication and interpersonal skills including ability to network with others to exchange information and develop contacts
- Excellent writing skills
- Excellent record keeping and administration
- Sound time management skills including ability to prioritisation and organise
- Good ICT skills including databases, spreadsheets, social media and internet use

Knowledge and understanding

 Demonstrable knowledge and understanding of key issues for the TUC including current issues in trade unionism, employment rights, equality and diversity, social affairs and politics

Personal qualities

- Able to work independently and collaboratively with colleagues
- Adaptability and flexibility
- Able to meet targets and deadlines without close supervision
- Able to take responsibility and initiative when managing specific projects or work areas
- Strong personal commitment to the aims and values of the trade union movement



Circumstances

- Must live within daily commuting distance of the regional office
- Must be flexible and able to undertake occasional evening and weekend duties, including some overnight stays

desirable criteria

Qualifications

• A degree or equivalent level 6 qualification

Experience

• Experience of working with or within the trade union movement and/or working in a policy, research and/or campaigning post or environment